



# Care Learner



Certificate No.441702024

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# 1 Introduction

## 1.1 About CareLearner.co.uk

CareLearner.co.uk is an innovative online platform tailored to provide accessible, high-quality, and comprehensive learning experiences in the healthcare sector and related fields. Our platform caters to a diverse audience, whether you are an individual learner seeking to advance your professional development or an organization aiming to enhance the skills and knowledge of your staff. CareLearner.co.uk offers a wide range of courses, educational resources, and interactive tools designed to meet the varied needs of healthcare professionals. Our mission is to empower learners with the knowledge and skills necessary to excel in their careers and improve patient care outcomes.

## 1.2 Purpose of the User Manual

This user manual is designed to be your comprehensive guide to navigating and utilizing all the features available on CareLearner.co.uk effectively. It includes detailed, step-by-step instructions to help you get started with the platform, maximize your use of its features, and troubleshoot any issues you might encounter. Whether you are enrolling in courses, accessing learning materials, or managing organizational training programs, this manual provides practical tips and advice to enhance your overall learning experience. By following the guidance in this manual, you will be able to make the most of the tools and resources available, ensuring a smooth and enriching journey on CareLearner.co.uk.

## 2 Getting Started

Accessing CareLearner.co.uk To access CareLearner.co.uk, open your web browser and

Navigate to <https://www.carelearner.co.uk/>

### 2.1 Creating an Account

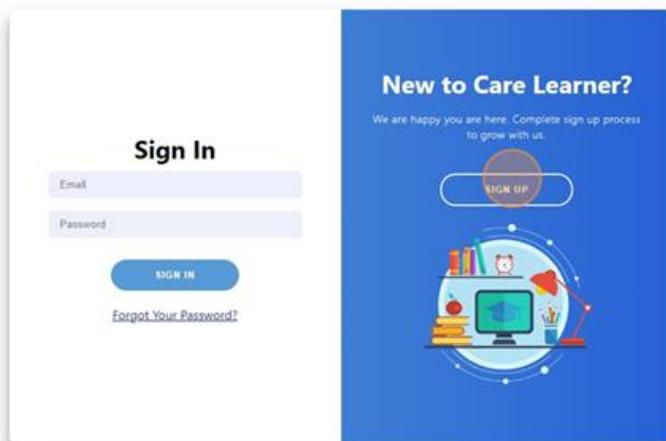
1. Click on the "Sign Up" button on the homepage.
2. Fill out the registration form with your details, including name, email address, and desired password.
3. Click "Sign Up" to create your account.



### 2.2 Logging In and Logging Out

1. Navigate to the CareLearner.co.uk homepage.
2. Click on the "sign in" button.
3. Enter your registered email address and password.
4. Click "Log In" to access your account.
5. To log out, click on your profile icon or name and select "Logout" from the dropdown menu.

Click "SIGN UP" if you're new to CareLearner, or else go with "SIGN IN".

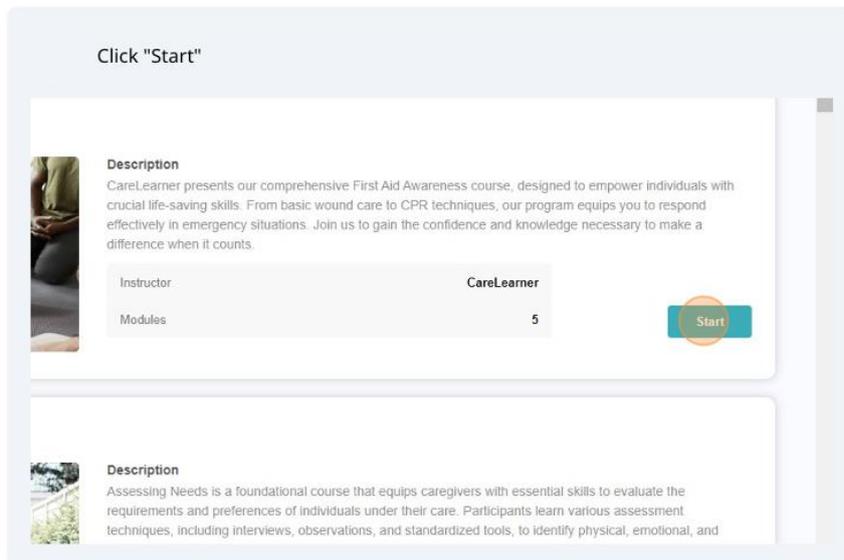


The screenshot displays a user interface with two main sections. On the left, a white panel titled "Sign In" contains two input fields labeled "Email" and "Password", a blue "SIGN IN" button, and a link for "Forgot Your Password?". On the right, a blue panel titled "New to Care Learner?" features a "SIGN UP" button and an illustration of a desk with a laptop, books, and a lamp.

### 3 Course Navigation

#### 3.1 Start the Course

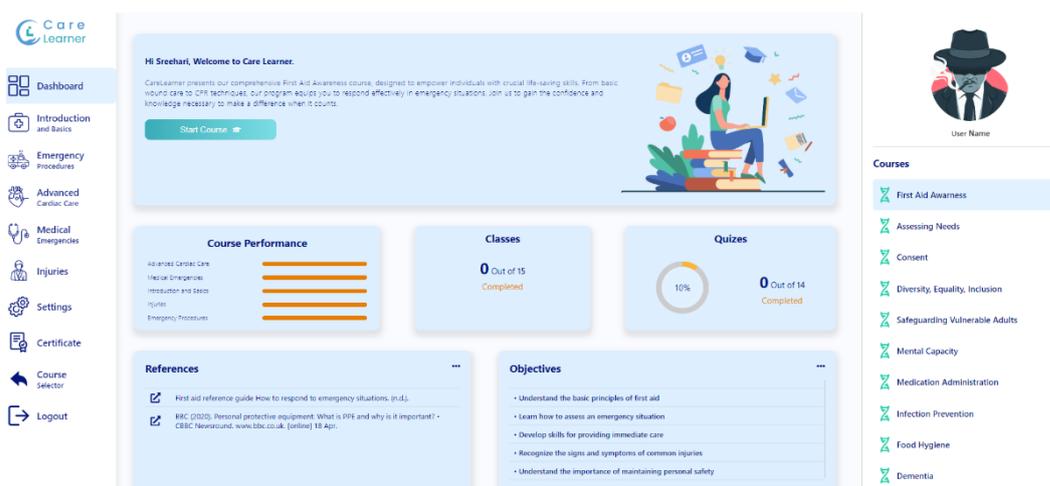
- Click **"Start"**.



#### 3.2 Accessing the Dashboard

To access the CareLearner dashboard, log in to your account on [www.carelearner.co.uk](http://www.carelearner.co.uk). After logging in, you will see the main dashboard screen.

##### 3.2.1 Dashboard Components

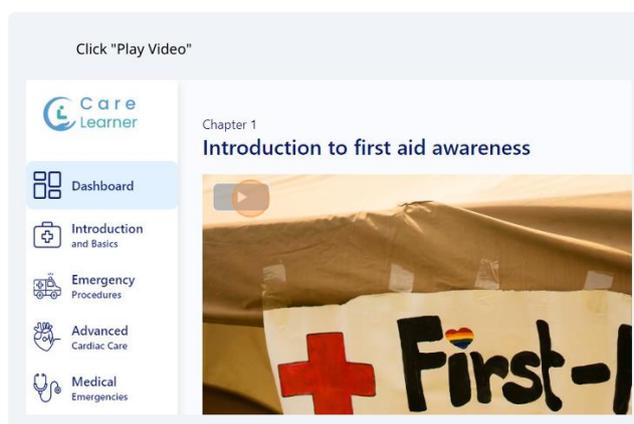


- **Welcome Message and Course Start**
  - A personalized welcome message with an option to start the course.
  - Click the **"Start Course"** button to begin.

- **Course Performance**
  - This section displays your progress in different courses.
  - It shows the completion status of various courses and modules.
- **Classes**
  - Indicates the number of classes completed out of the total available.
- **Quizzes**
  - Displays the number of quizzes completed out of the total available.
- **References**
  - Provides links to reference materials and guides relevant to the courses.
  - Click on the reference links to access additional resources.
- **Objectives**
  - Lists the objectives of the courses, including skills and knowledge you will gain.

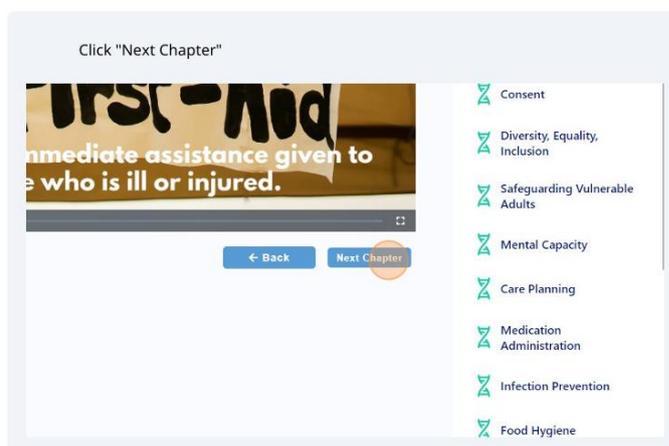
### 3.3 To Play Video

- Click "Play Video".



### 3.4 Next Chapter

- Click "Next Chapter".

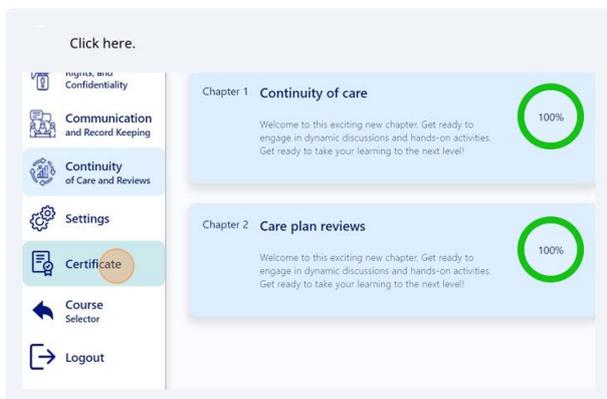




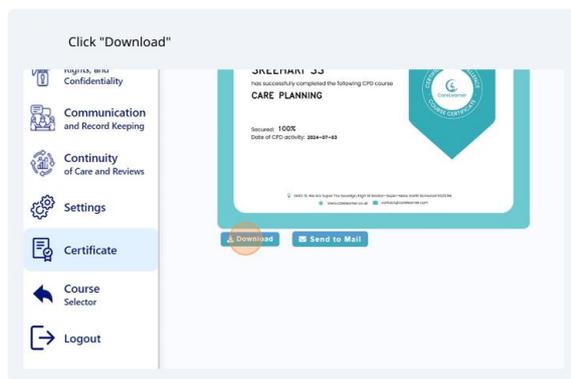
## 4 Certificate

### 4.1 After Finishing the Course Download the Certificate

- Click [here](#).

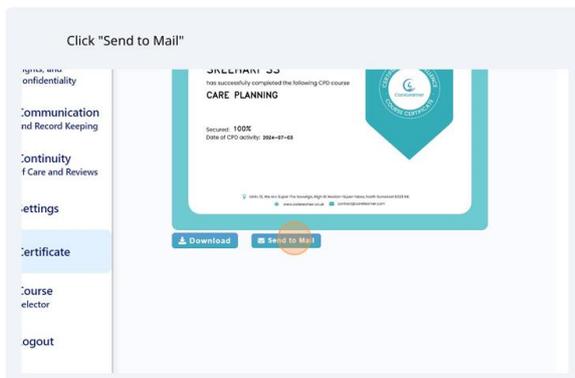


- Click "Download".



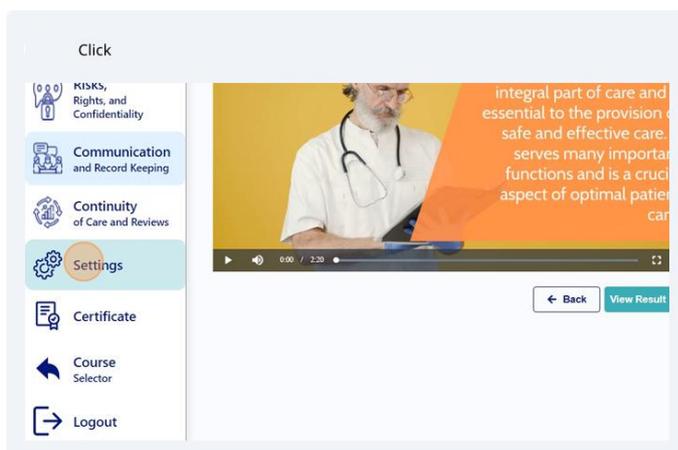
### 4.2 Share Certificate via Email

- Click "Send to Mail".



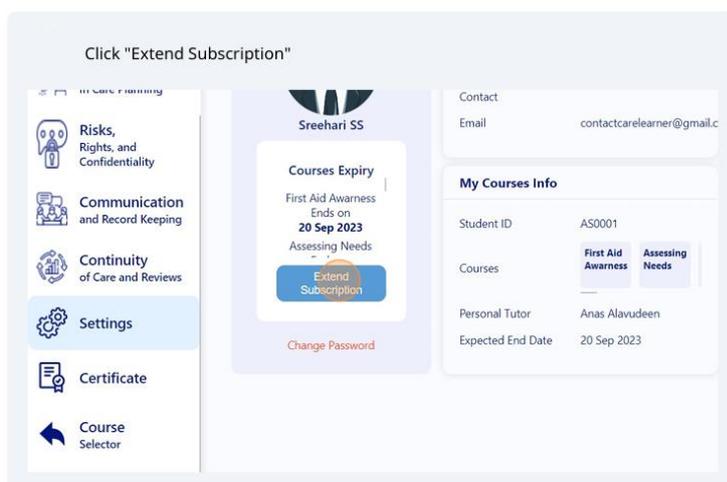
## 5 User Settings

### 5.1 Navigate to Settings



### 5.2 Extend Subscription

- Click "Extend Subscription".



### 5.3 Change Password

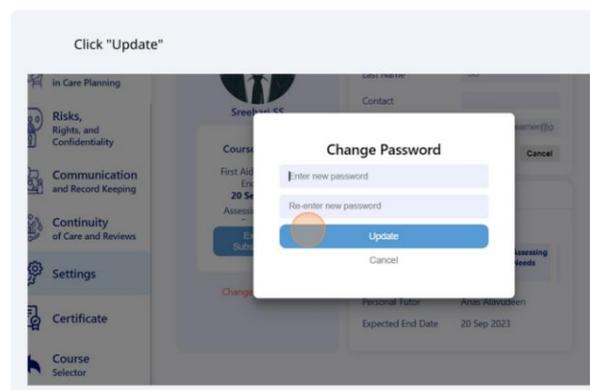
- Click "Change Password".

#### 5.3.1 Enter New Password

- Click the "Enter new password" field.
- Enter your new password.

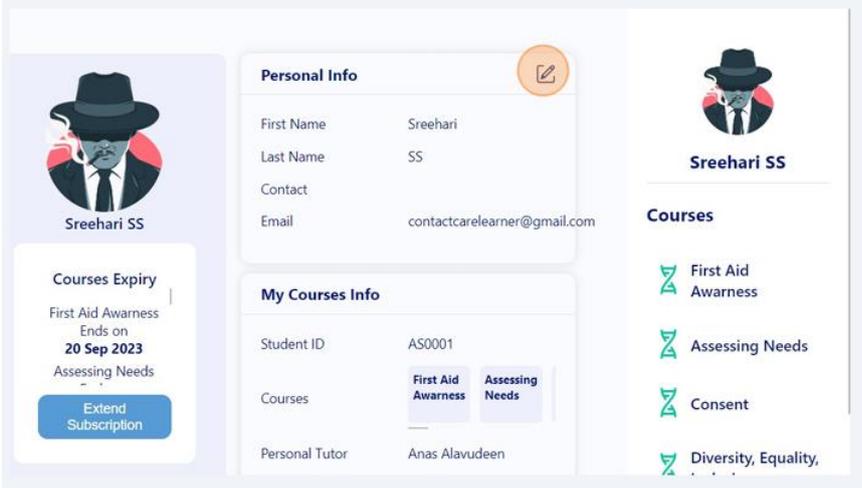
#### 5.3.2 Update Password

- Click "Update"



### 5.3.3 Update User Details

- Click the relevant fields to update your user details.



The screenshot displays a user profile interface for 'Sreehari SS'. It is divided into several sections:

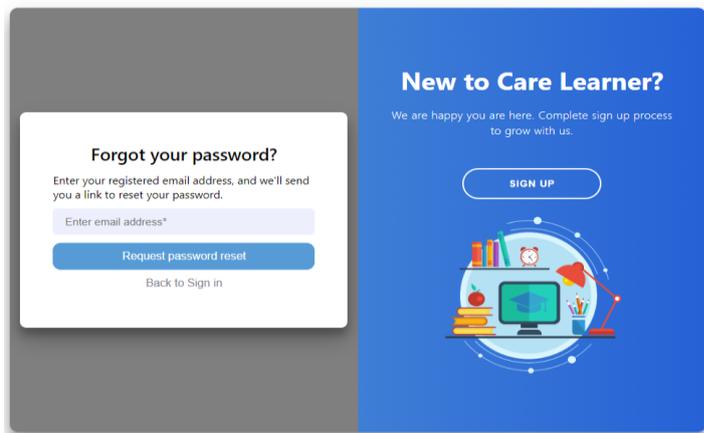
- Profile Header:** Features a profile picture of a man in a suit and hat, with the name 'Sreehari SS' below it.
- Personal Info:** A table containing the following details:

First Name	Sreehari
Last Name	SS
Contact	
Email	contactcarelearner@gmail.com
- My Courses Info:** A table containing the following details:

Student ID	AS0001
Courses	First Aid Awareness, Assessing Needs
Personal Tutor	Anas Alavudeen
- Courses Expiry:** A box indicating 'First Aid Awareness Ends on 20 Sep 2023' and 'Assessing Needs' with an 'Extend Subscription' button.
- Courses List:** A vertical list of course titles: 'First Aid Awareness', 'Assessing Needs', 'Consent', and 'Diversity, Equality, ...'.

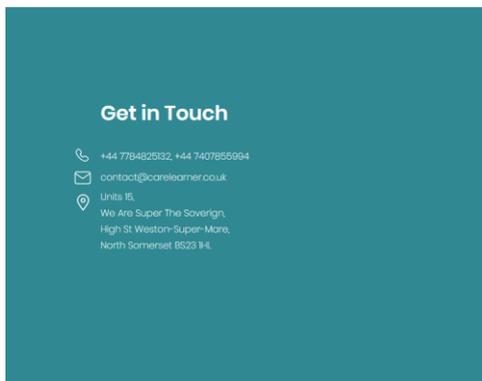
## 6 Troubleshooting

### 6.1 Common Issues and Solutions



- Forgotten password: Use the "Forgot Password" link on the login page to reset your password.
- Technical difficulties: Check internet connection and browser settings. Contact support if issues persist.

## 7 Support and Contact



First Name  Last Name

Email \*

Message

### 7.1 Contacting Customer Support

For further assistance or inquiries, contact our customer support team:

- Email: [contact@carelearner.co.uk](mailto:contact@carelearner.co.uk)
- Phone: +44 7784825132, +44 7407855994
- Live chat: Available on the website during business hours

### 7.2 Additional Help Resources Access additional resources such as:

- Help articles